**FAQ’S**

**How long will it take for my order to arrive?**

Within Israel delivery takes between 2-14 days. Overseas 7-25 days. Delivery is dependent on the service of the postal authorizes. If you want express delivery, choose the option of Courier/EMS Mail in Shipping options.

**Does the price include shipping?**

Upon completion of the purchase the system will identify the products weight, which country the shipment is to then work out the shipping price you need to add.

### How do I pay in the site?

You can by credit card or Pay Pal at checkout. The purchase is secure.

**Are the gifts exactly as they appear in the images?**

Since all our gifts are handmade, there might be slight variations in color and pattern.

**What is a social and environmental message?**

All our products have a positive impact on the people who create them or support a fair economy and a healthy environment. All our products are made either by people with disabilities, from underprivileged communities or by women learning a profession to gain economic stability. By purchasing their products, you help and support them.

**Are you a non-profit organization?**

We are a for profit initiative with a social and an environmental cause. Our aim is to promote the employment of people with disabilities or from disadvantaged backgrounds, by providing a platform for you to buy their products. At the same time we hope to encourage women’s empowerment, coexistence, recycling and Fair trade.